

**Public Water System**  
**NAME: Norwood WSC**  
**ID: 0010047**

## **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

### **Monitoring/Reporting Requirements Not Met**

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We did not complete all applicable monitoring, testing, or reporting for the following requirement(s), therefore we cannot be sure of the quality of your drinking water during that period.

Lead & Copper Samples

**Requirement(s) not met:** Routine Monitoring Bac-t Samples / Water Quality Parameter

**Period of Non-Compliance:** 08-01-2024-08-31-2024 01-01-2024-06-30-2024

### **What should I do?**

There is nothing you need to do at this time. You may continue to drink the water. We will notify you within 24 hours if a situation arises where the water is no longer safe to drink.

### **What is being done?**

Bacteria Samples are submitted to NETH Laboratory monthly.

WQP Lead & Copper -Water Well#3 was not in production at that time. Did not notify TCEQ with proper paperwork.

Expected completion date for the corrective action: 06/25/2025

### **For more information, please contact:**

**PWS Contact Name: Paul Pipkin**

**Phone: 903-724-4831 Email: norwoodwsc@att.net**

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

Date distributed: 08/17/2025